

CONDITIONS FOR CONTRACTING THE MONEY-BACK GUARANTEE

The organisers of the Zurich Maratón San Sebastián offer the possibility of guaranteeing a refund of the registration fee in the event of not being able to attend the race, by contracting the Money-Back Guarantee through the form.

If you have contracted the service and you are forced to withdraw from the race, you will be able to do so until **5 November at 18:00h** (Spanish time). From that date until 12 November, you will be able to save it for the next edition.

Any cancellation after 05/11/24 at 18:01h (Spanish time) will not be entitled to any kind of refund.

HOW TO APPLY FOR A MONEY-BACK GUARANTEE?

IMPORTANT: The Guarantee must be contracted at the time of registration. No contracts will be accepted after the registration has been processed.

To contract the guarantee, payment must be made by POS from the registration form.

BASIC RULES REGARDING THE GUARANTEE

The participant signing this guarantee on behalf of himself/herself declares that has read and accepted:

1st. - The guarantee can only be taken out at the time of registration. No guarantees will be accepted after the registration has been formalised. Payment of the guarantee shall be made by POS.

2nd. - The organisation will pay the amounts paid up to the moment of cancellation by the participant, only for registration and additional services acquired through the registration form. The amount of the guarantee is non-refundable, as well as the travel package (hotel, flights, etc.) in case of purchase.

3rd. - The duration of the guarantee will be effective from the time of registration (after confirmation of payment) until 05/11/2024 at 18:00h. After this date and until 12 November, it is possible to save it for the next edition.

4th. - The participant will proceed to the payment by POS from the registration form on the same day of registration.

5th. - No guarantee will be accepted if it does not comply with the first or fourth point.

6th. - To carry out the cancellation process, the participant must send an e-mail to info@zurichmaratonsansebastian.com communicating the cancellation, on the dates indicated.



IMPORTANT: the refund will be made through the same payment system, i.e. the amount will be credited to the account of the card with which the payment was made, except the amount of the Guarantee.